

Clinical Practice in the Early Years of Medical School

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Professor of Medicine

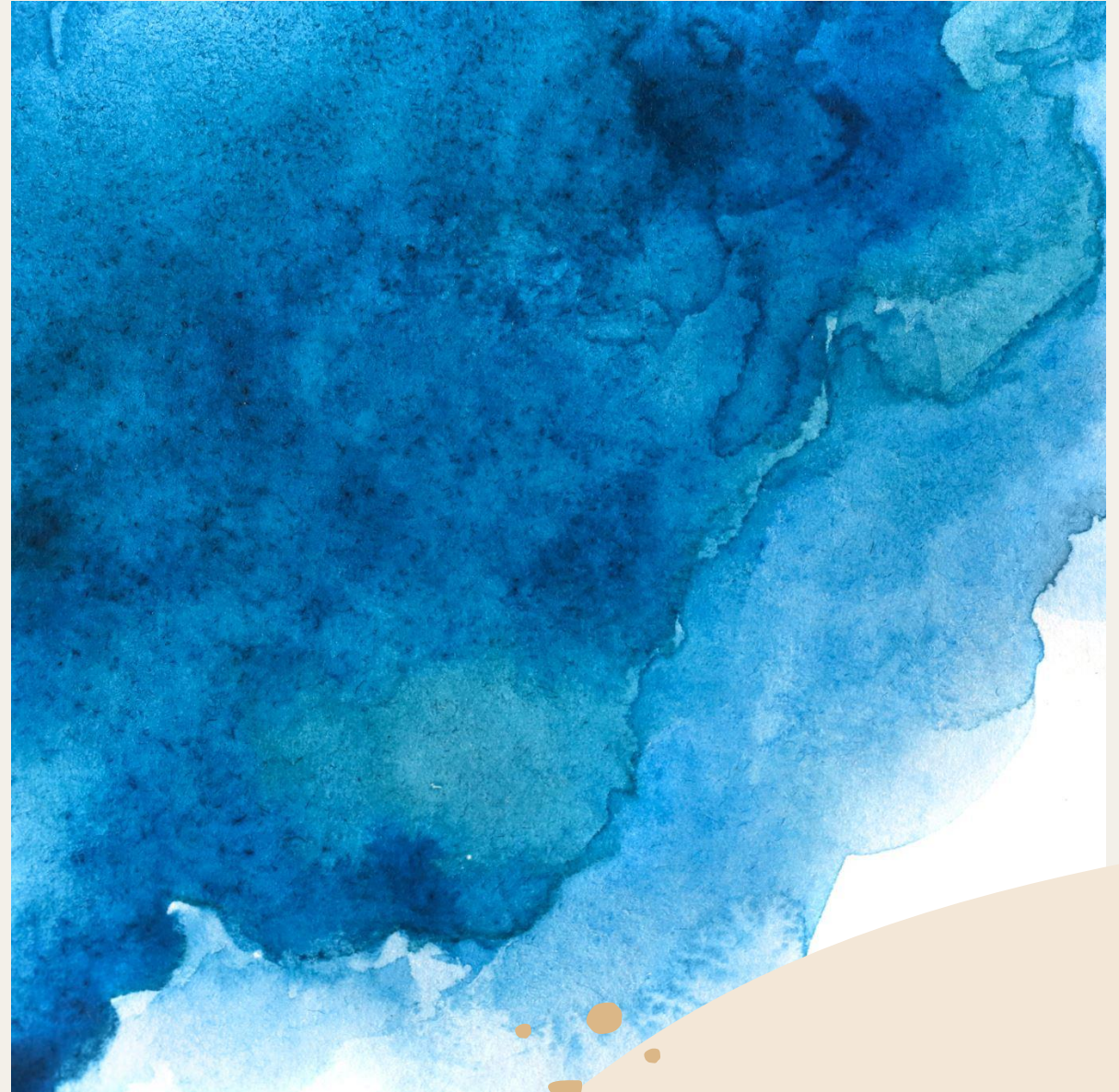
University of California San Francisco

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Japan Medical Education Foundation

Tokyo, Japan



Your Question for this Forum

What is the ideal clinical practice training for participation in medical treatment after the revision of the Japanese Medical Practitioners Act?

My Objectives in This Presentation

1. Articulate a rationale for clinical practice in the early years of medical school
2. List facilitators for early clinical practice training
3. Describe one model at the University of California San Francisco (UCSF) School of Medicine



Take Home Points

1. Clinical practice training is possible in the early years.
2. Learning outcomes from early clinical practice can be measured
3. Benefits include knowledge, skills, and professional identity formation



Section 1:

Why - Early Clinical Practice?

Early clinical practice is informed by these 3 learning theories:

1. The learning environment
2. Communities of practice
3. Professional identity formation

At UCSF, the purpose of medical education is to educate learners who will improve the health of our communities and alleviate suffering due to illness and disease in our patients.

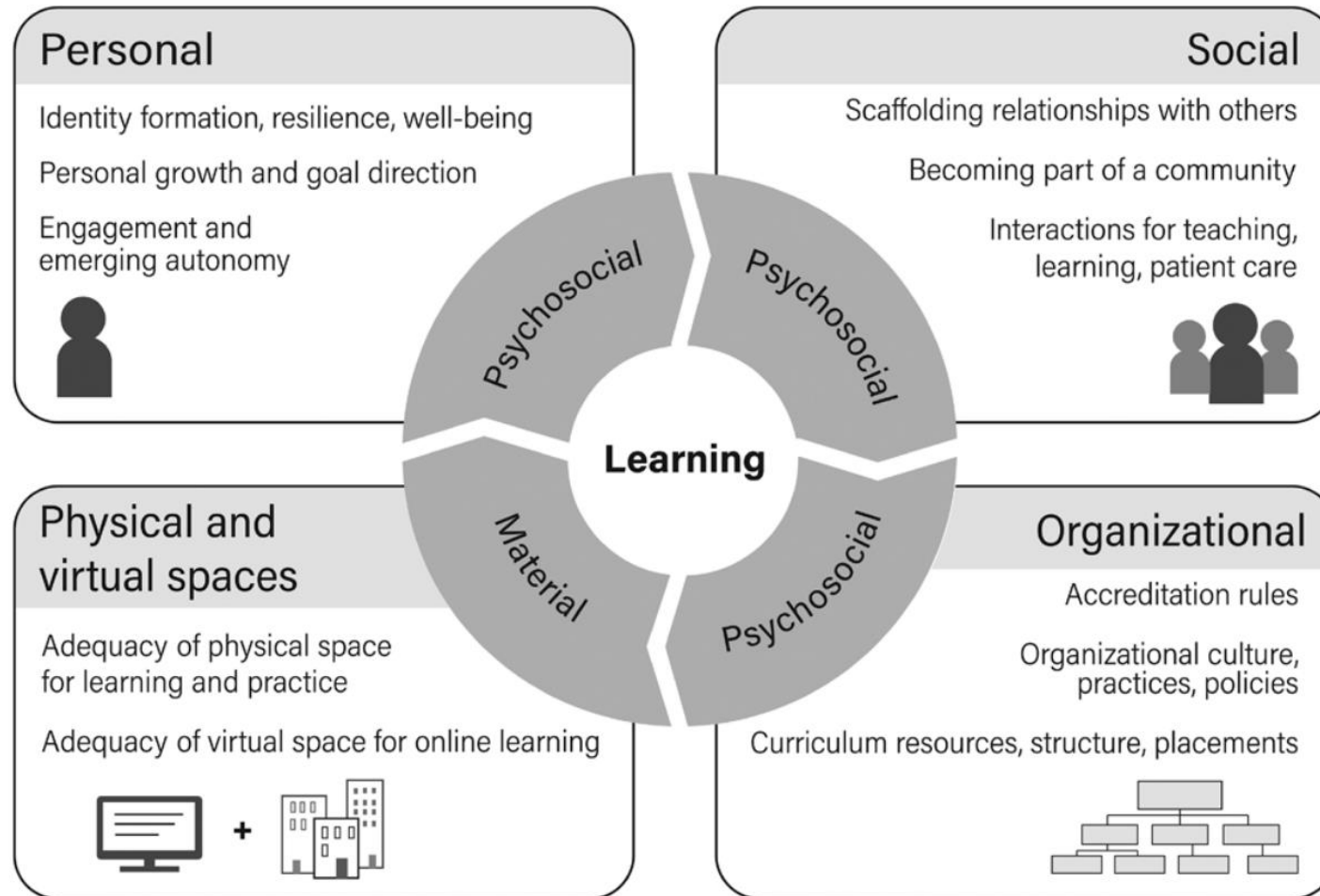


Day 1: White Coat Ceremony



Current Concept #1

The Learning Environment Facilitates Transformative Learning



Transformative learning is best facilitated through **immersion in the workplace** and influences professional identity

Years 1&2: Small Groups



Current Concept #2

Communities of Practice Influence the Development of Expertise



Expertise is not simply a property that passes from teacher to learner, but a dynamic commodity that resides within communities of practice...learning is a process of absorbing and being absorbed into the culture of such a community

Communities Increase:

- Sense of collective identity and purpose
- Knowledge and skills
- Satisfaction

Definition: a social network that shares knowledge, beliefs, values, history, and experiences

1991 Lave, Wenger Situated Learning
2013 Wenger, McDermott, Snyder
2018 Cruess, Cruess, Steinert Acad Med
2007 Dornan Med Ed

Years 3&4: Clinical Teams



Current Concept #3

Professional Identity Formation Requires Experiential Learning

Definition: The process through which learners are transformed from members of the lay public into skilled professionals.



Important factors:

- Role models and mentors
- Workplace learning

The process:

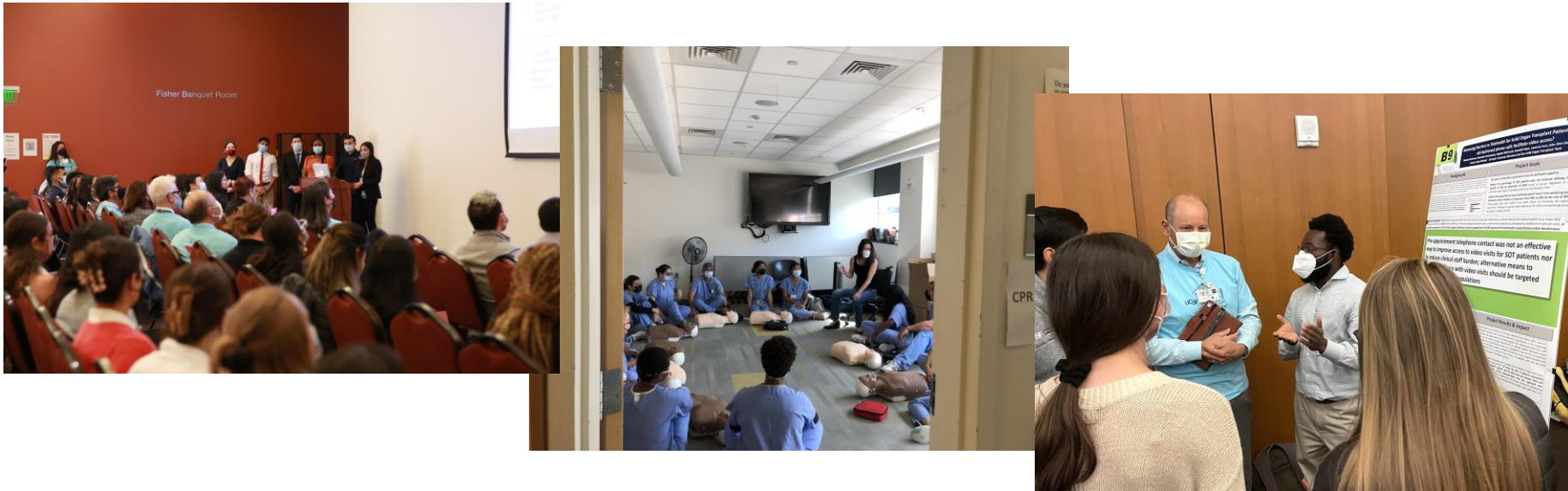
- Progression from peripheral to full participation in the community of practice of medicine

2019 Cruess, Cruess, Steinert Medical Teacher

Summary (Section 1)

Our Approach to Training Physicians

Design the **learning environment**
that allows **communities of practice**
to shape learners' **professional identities.**



Question:

Why do you have early students in the clinical setting?

Answer:

- A. Learning is more effective with hands-on practice
- B. Retention is more natural with workplace learning
- C. Well-being is enhanced with learning communities
- D. Professional identity as a physician begins at the start
- E. All of the above

Last Day: Graduation = MD



Section 2: How - Early Clinical Practice?

- A. Steps to prepare students
- B. Steps to prepare faculty
- C. Steps to prepare the health care system

A. Steps to Prepare Students:

1. Fundamental principles and knowledge
2. Application of skills in simulation
3. Immersion in clinical practice

Step 1: Learn Steps (Classroom)



*Step 2: Try Skills
(Simulation)*





*Step 3: See Patient
(Clinical)*

B. Steps to Prepare Faculty:

1. Teaching skills development
2. Practice and feedback

Step 1: Teach the Teachers



Step 2: Practice and Feedback



B. Steps to Prepare the System:

1. Assign near-peer teachers for students
2. Engage the interprofessional team

Step 1: Assign Teachers



Step 2: Engage the Team



Question:

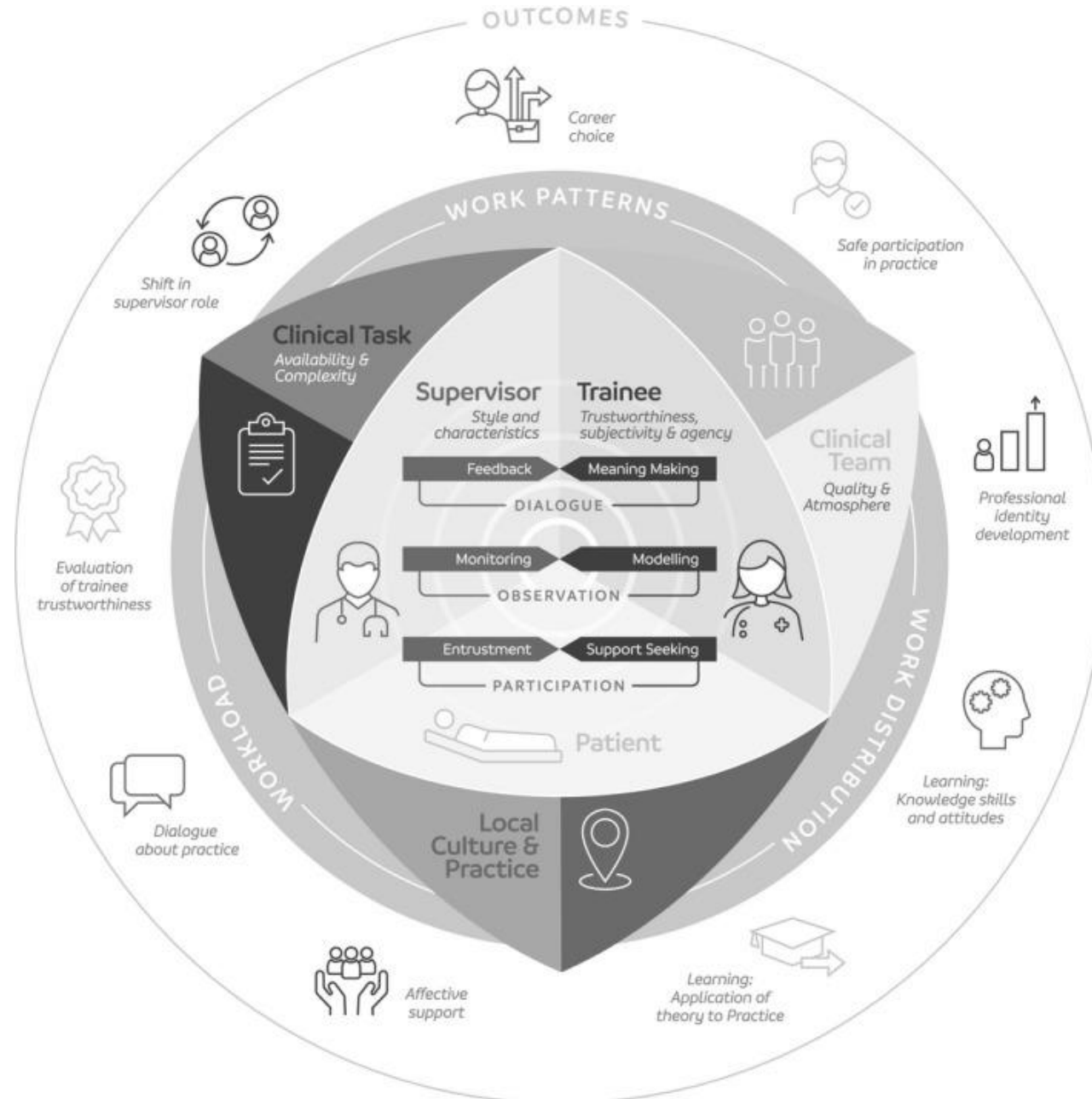
How do you make sure students do not hurt patients?

Answer:

- A. Teach them basic techniques followed by practice in simulation
- B. Help students (and patients) recognize their role and limits
- C. Have regular assessments of students' abilities
- D. Supervise student practice by a licensed physician
- E. All of the above

Supervised Learning

2018 Wiese
Medical Education



Section 3:

One Example – UCSF School of Medicine

A. Curricular components:

1. A day in the UCSF Clinical Microsystems Clerkship
2. Earlier Sessions: Simulation session
3. Later Sessions: Clinical setting
4. From the Beginning: Immersion into a health system
5. Assessment, evaluation, outcomes

B. Lessons learned:

1. Student and faculty preparation and perceptions vary
2. Experience depends on the context of the clinical workplace
3. Some standardization in objectives, some variation in learning

A Day: UCSF Clinical Microsystems Clerkship

AM / Direct patient care:

- Medical history
- Physical examination
- Clinical reasoning
- Patient communication
- Notes and presentations



PM / Health systems improvement:

- Identify a problem
- Set concrete goals
- Perform a gap analysis
- Conduct interventions
- Measure outcomes



Goals: UCSF Clinical Microsystems Clerkship

The UCSF School of Medicine Clinical Microsystems Clerkship (CMC) is a required longitudinal clinical skills and health systems improvement curriculum for first- and second-year medical students. It integrates **direct patient care, health systems improvement, and interprofessional collaboration.**

Earlier Sessions: Simulation Lab



Lessons Learned: Curriculum

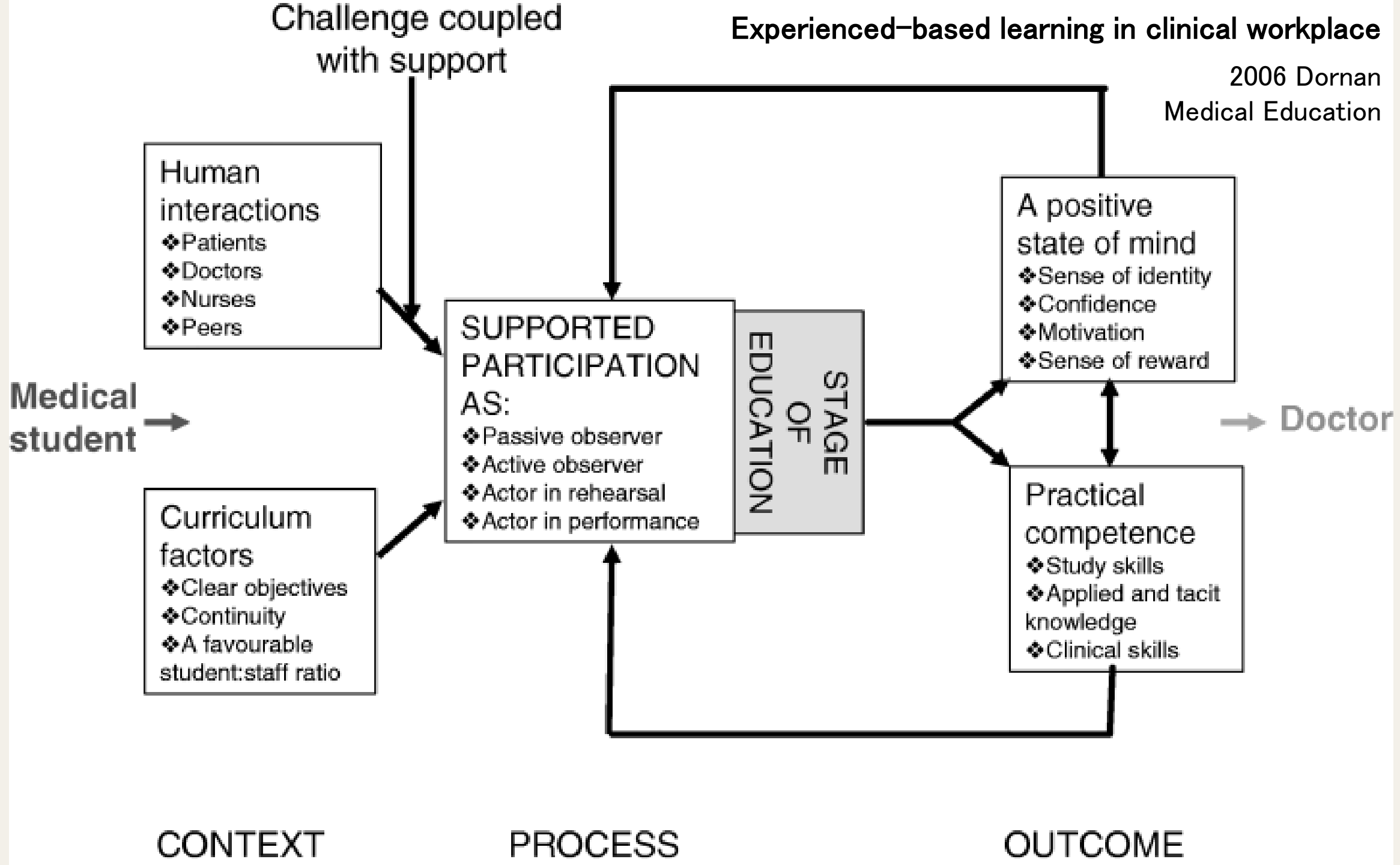
1. Professional identity formation from the start with immersion in health system
2. Students progressively do more – from history, to physical, to notes/presentations
3. Learning occurs with repeated regular practice and feedback

Question:

How do you immerse students in the health care system?

Answer:

- A. Set the expectation in the system that students belong there
- B. Describe the students' role to patients, families, physicians, staff, trainees
- C. Help the student be of help to the clinical team
- D. Allow the students to be present in a longitudinal manner
- E. All of the above



Student Assessment



3 Milestones/Competencies for Years 1&2

1. **Communicate** with patients, families, peers, and other team members of diverse backgrounds, languages, cultures, and communities using strategies that build rapport and promote inclusion and equity
2. Gather basic **histories** from patients, families, and electronic health records relevant to clinical presentation, patient concerns, and structural factors that impact health
3. Perform basic elements of a **physical exam** relevant to clinical presentation and patient concerns and identify common abnormalities, with attention to patient comfort

Student Assessment Outcomes:

	MS1 Assessments (N=152)	MS2 Assessments (N=152)
Direct Patient Care	Clinical Skills Examinations Mean Percentage (SD)^a	
Patient Communication	90% (SD 5.3)	86% (SD 5.7)
Medical History	85% (SD 5.9)	96% (SD 4.6)
Physical Examination	78% (SD 6.2)	70% (SD 7.4)

2 More Milestones/Competencies

1. Present patient information with an assessment and differential diagnosis in an organized and logical manner for common patient complaints
2. Document patient encounters with an organized and reasoned report of information that supports a preliminary assessment and plan

Sample Clinical Skills Test: Patient Note

1. Document the patient's medical history
2. Document your physical examination for this patient
3. Write a one-sentence summary of this patient
4. List your top three differential diagnoses for this patient
5. For your most likely diagnosis, list next steps

Student Satisfaction Outcomes:

Student Satisfaction:	Mean Rating (SD; N=50)
Overall quality of the CMC	4.10 (SD 0.92)
Value to development as a physician	4.14 (SD 0.86)

Scale of 1 (poor) to 5 (excellent)

2022 Chang et al. Acad Med

Professional Identity (as Year 4 students)

Question	Mean (SD)
The CMC helped me understand my role as a physician member of the interprofessional team	4.26 (0.95)
The CMC was an effective way for me to learn clinical skills and health systems improvement	4.14 (0.94)



Addressing Patient Flow at an Outpatient Primary Care Clinic

Raagini Suresh & Cody Mowery
Dr. Michelle Guy
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Background

Patient flow is the summation of clinic processes affecting patient experience. Clinic inefficiencies, from check-in to check-out, increase waiting times and decrease patient satisfaction (McMullen & Nerland, 2013).

We previously administered a survey to patients and determined that average patient-reported satisfaction regarding wait time was 4.34 (s.d.=1) on a 5-point scale. Thus, we turned our focus away from patient satisfaction and towards optimizing clinic efficiency in general.

At UCSF DGIM, the old appointment scheduling procedure expected patients to arrive 15 minutes prior to their appointment time to allow for intake. Recently, administrators implemented changes so that the scheduled appointment time accounts for this 15 minute intake window. The efficacy of efforts to communicate this change is unknown and may be the source of confusion for many patients.

Project Goals

We sought to assess and improve patient flow and clinic efficiency. UCSF DGIM's goal to improve satisfaction and overall patient experience will improve patient understanding of time relative to scheduled appointment such that more than 30% of patients expect to see their provider 15 minutes prior to their scheduled appointment time.

We have identified the following contributing to the current state:

Policy

- Unclearness of scheduling system
- Change appointment time
- Need change wait time
- Unclearness of wait time
- Communication
- Building layout

Space

22 health

Advance Care Planning at an Academic Primary Care Clinic

Project Plan and Intervention

Background

Project Plan and Intervention



Project Evaluation

Figure 4: Message 'I'm late'

Figure 5: Message 'I'm late'

Figure 6: Message 'I'm late'

Figure 7: Message 'I'm late'

Figure 8: Message 'I'm late'

2017 UCSF

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Summary: Take Home Points

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thank you!